HOTEL VILLA CLASSICA PÁPA ****
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GPS: 47,327181;17,464206

Directory of services

Dear Guests! Welcome to Hotel Villa Classica **! It is our pleasure to provide you some useful information about our hotel to make your stay memorable. We wish you a pleasant stay in Pápa!**

Air conditioning
The entire hotel is air-conditioned. You can individually control the room temperature using the control panel on the wall. Air conditioning does not work with open windows. If you need help with air conditioning contact the receptionist.

Baby crib, baby bathtub, baby blanket
For baby crib, baby bathtub and baby blanket contact the receptionist!

Baby chair
For baby chair contact the waiter.

ATM
There are several cash machines near the hotel, for directions contact the receptionist!

Bank card
You can pay with several bank cards in the hotel, for more information contact the receptionist!

Bar
The hotel bar is located next to the reception, you can find the opening hours on the room card holder.

Bathrobe
Bathrobes are provided free of charge for our guests at the reception.

Bathroom chair
If you need a chair in the bathroom, contact the receptionist!

Beach
We are pleased to recommend the services of the “Várkertfürdő” beach, for more information contact the receptionist! **Details >>**

Bed linen
We change your bed linen twice per week or on request. If you do not request a linen change, please inform the reception!

Bicycle rental
Bicycles are provided free of charge for our guests. If you would like to rent one, contact the receptionist!

Blanket
If you need an extra blanket, contact the receptionist!

Breakfast

Breakfast is served in the hotel restaurant during the opening hours, which you can find on the room card holder. The breakfast is included in the room rate.

Car charge
In our garage you can find electric car chargers, for the use and cost ask the reception.

Charger
If you need a charger for your phone, tablet or other electrical equipment, please contact the receptionist.

Check-in
Room can be occupied from 2 PM on the day of arrival. For early check-in option contact the reception!

Check-out
Room must be left before 11 AM on the day of departure. For late check-out option contact the reception!

Childcare
We cannot provide childcare. Please, do not leave your child unattended in the hotel!

Cleaning
Rooms are cleaned daily. If you do not request cleaning, press the “Do not disturb” button on the control panel on the wall or hang out the “Please do not disturb!” table!

Complimentary set up
In the room you can find coffee and tea and a kettle, as well. The consumption of the coffee and tea is included in the room rate.

Conference room
The hotel has 3 conference rooms, ideal for family and business events:

- **Esterházy room:** for up to 100 people, elegantly designed, equipped with sound and video equipment
- **Blue Room:** for up to 50 people, elegantly furnished and equipped with sound and video equipment
- **Safari Club:** for up to 30 people, with an African atmosphere, equipped with sound and video equipment

If you would like to see the conference rooms, please contact the receptionist or the waiter!
Click on the link below for pictures and more information about the conference rooms. **Details >>**

Cosmetic wipes
It is located in the bathroom.

Dinner
Dinner is served in the hotel restaurant during the opening hours, which you can find on the room card holder.

Earplugs
If you need earplugs, contact the receptionist!

Electricity
The electric current is 230V / 50Hz. If you leave the room, the electricity in the room will be cut off.

Elevator
The hotel has an elevator located left to the stairwell.

Emergency exit
You can find the nearest emergency exit to the room on the escape route, hanged on the inside of the room door.

Fire alarm
The room has a smoke detector. If the smoke detector is reporting due to smoking or other smoke, you must pay the fee of the Fire Brigade! The corridors are equipped with powder extinguishers. In the event of a fire, our guests will be warned by a siren sound, this time look for the nearest emergency exit on the escape route, hanged on the inside of the room door and leave the hotel!

First aid
There is a first aid box at the reception. If you have a health problem, contact the receptionist!

Flower
If you would like to order flowers, contact the receptionist!

Garage
There is a camera-monitored garage on the ground floor of the hotel, directly accessible from the rooms, available for a fee, for more information contact the receptionist!

Hairdryer
The bathrooms are equipped with a hairdryer.

Heating
You can individually control the room temperature using the control panel on the wall. Heating does not work with open windows. If you need help with heating, contact the receptionist!

Internet
Secure wired and wireless Internet access is available in the room. The password can be found on the room card holder. Internet access is included in the room rate. If you need help connecting to the Internet, please ask the receptionist!

Iron
There is an iron and an ironing board in the wardrobe. Please ensure safe use!

Laundry
We can wash and iron your clothes in the hotel laundry within 24 hours if you hand them over to the maid or receptionist before 9 AM. You can find the price list and the laundry bag in the wardrobe.

Lost and found
If you have lost something in the hotel area, ask the receptionist!

Lunch
Lunch is served in the hotel restaurant during the opening hours, which you can find on the room card holder.

Luggage storage
You can place your luggage in the luggage storage room on the ground floor of the hotel, for more information contact the receptionist!

Map
You can find an information map among the room brochures and at the reception about the sights of the city and the surrounding area.

Minibar

The rooms are equipped with a minibar. Consumption from the minibar is not included in the room rate. The price list can be found in the minibar, the price of consumed items will be charged to the room invoice.

Network converter
If you need a network converter, contact the receptionist!

Parking
We offer the following parking options for our guests:

- Hotel garage - for an extra charge
- Parking spaces in front of the hotel with the letter "H" - free of charge for our guests
- Hotel's gravel parking lot - free of charge for our guests.
- Apartment garage - free of charge for apartment guests
- Public parking - payable

Click on the link for a map and more information about parking facilities. **Details >>**

Payment
You can pay your invoice at the reception any time from 6 AM to 10 PM. Accepted payment methods: cash, bank card.

Pets
Pets are only accepted by prior arrangement for an additional fee, for more information contact the receptionist!

Pharmacy
For information about pharmacy contact the receptionist!

Phone
From the room, you can call the reception (by dialling 100, from apartments 701-707 by dialling 1700) and the other rooms (by dialling their number). If you wish to call outside the hotel, please contact the receptionist.

Photocopying
If you need photocopies, please contact the receptionist!
Private photocopying is also available on request.

Pillow
Rooms are equipped with anti-allergenic pillows. If you need more, different filling, smaller or larger pillows, please contact the receptionist.

Pool table
In the Safari Club a pool table is also available, the cues are next to the pool table. Children under the age of 14 may only use the pool table with parental supervision!

Porterage
If you need assistance in carrying your luggages, contact the receptionist!

Printing
If you need a printout, please contact the receptionist!
Private printing is also available on request.

Program offers
Take a look at the information map found among the room brochures or ask the receptionist!

Razor
If you need a razor, contact the receptionist!

Restaurant
The hotel restaurant is located on the ground floor. You can find the opening hours on the room card holder.
The menu, drinks and wine card can be accessed by clicking on the links below or by scanning the QR code between the brochures.

- Menu >>
- Drinks >>
- Wine card >>

Room card
The hotel has an intelligent room management system for the convenience of our guests. If you are not in the room, take the card with you, when you check-out, drop it off at the reception!

Room service
The ordered food and beverage can also be served in the room upon request from 06:00 to 22:00. To use the service, please call the reception at 100.

Sauna towel
Sauna towels are provided free of charge for our guests at the reception.

Safari Club
The African-style Safari Club, located in the basement of the hotel, offers TV, CD and DVD player, pool table, table football. Use of the Safari Club is included in the room rate. **Details >>**

Safe
Each room is equipped with a safe. To set the security code, please read the information sheet next to the safe or ask the receptionist! We are not responsible for any items left outside the safe.

Sewing kit
It is among the bathroom amenities.

Shoe cleaning
There is a shoe cleaning kit in the room and a shoe cleaning machine in the landing from the first floor.

Smoking
Smoking is forbidden in the hotel building. Smoking is allowed only on the terraces. If you smoke in the room or in the public areas of the hotel, you will be charged a fee of € 50 per occasion.

Swimming pool
We are pleased to recommend the services of the "Várkertfürdő" swimming pool, for more information contact the receptionist! **Details >>**

Table soccer
In the Safari Club a table soccer is also available, for the ball ask the receptionist!

Taxi
If you would like to order a taxi, contact the receptionist!

Technical assistance
If you need help using the internet or TV, contact the receptionist!

Technical failure

If you encounter a technical failure in the room, inform the receptionist!

Thermal bath
We are pleased to recommend the services of the “Várkertfürdő” thermal bath, for more information contact the receptionist! **Details >>**

Ticket sale
You can buy a variety of entrance tickets at the reception, for more information contact the receptionist!

Toothbrush, toothpaste
If you need a toothbrush and toothpaste, contact the receptionist!

Towels
The maids exchange towels if they are placed on the bathroom floor.

TV
A list of TV channels can be found in the room brochures.

Umbrella
If you need an umbrella, contact the receptionist!

Wake-up service
If you need a wake-up call, contact the receptionist!

Weapon wardrobe
The hotel has several rooms equipped with a weapon wardrobe, for a key contact the receptionist!

Wellness
Located on the first floor of the hotel, the oriental-style wellness area offers the following services Finnish sauna, infrared sauna, bucket and rain showers, relaxation room. Opening times are indicated on the room card holder. Bathrobes and sauna towels are available at reception. Use of the wellness area is included in the room rate.

Wi-Fi
Secure wireless Internet access is available throughout the hotel. The password can be found on the room card holder. Use of the Wi-Fi is included in the room rate. If you need help connecting to the Internet, please ask the receptionist!